

Bodrum Self Catering Holiday Apartments

www.bodrum-holiday-apartments.co.uk

RENTAL TERMS & CONDITIONS

Booking Deposit

After you receive the booking confirmation you will be asked to pay an initial deposit of 33% of the total cost of the rental. This payment should be made promptly, within five days of reserving the property, unless otherwise arranged. This is non refundable, and for this reason we recommend that you arrange adequate holiday insurance.

Payment of Balance

The balance of the holiday cost must be paid at least 3 calendar months prior to arrival. This allows us time to make the necessary arrangements. If you arrange your holiday within 3 calendar months of arrival then full payment is due at the time of booking. The security deposit must be paid with the balance payment.

Damage Deposit

You will need to pay a Security Deposit of £200 which will be refunded at the end of your holiday rental after an inventory check has taken place (less any costs for breakages, damage etc. if applicable).

Acceptance of Terms and Conditions

Full payment or payment of the deposit itself indicates acceptance of these terms and conditions, which form a contract between you and Mr & Mrs Searle.

Occupancy

Your accommodation is available from 04:00 pm on day of arrival and must be vacated by 10:00 am on day of departure. This time is needed to prepare the accommodation properly for incoming guests. However if circumstances permit these times may be varied, but this must be pre-arranged. Please inform us of your flight numbers and arrival and departure times.

Party Size

At no time must any more persons occupy a property than agreed at the time of booking, except with prior written agreement. Property owners reserve the right to refuse admittance if this condition is not observed.

Arrival

Immediately upon arrival at your holiday home please familiarize yourself with the layout of the property and identify any potential hazards e.g. unexpected steps, slippery surfaces etc. Please also read fully the information booklet provided for the house.

Insurance & Safety

Holiday, personal and travel insurance is essential for your own protection and we strongly recommend that you and all members of your party be suitably insured. The owners cannot be held responsible for personal injury or accident however caused and therefore advise guests to have full holiday insurance.

Payment

Payments should be made in accordance with the instructions sent with our confirmation. Where a property is held with a deposit rather than full payment then the balance must be received at least 3 calendar months before arrival. If full payment is not received by that time we will re-advertise the property.

Breakages, Damage and Property Care

We trust you to report to us any breakages or damage and request that the property is left in a clean and tidy state. You will be required to pay for any repairs, replacements or extra cleaning as necessary.

Property Standards

We strive to provide and present our apartment to the highest standard. However, inevitably, items break or require maintenance, therefore please be aware that you may encounter maintenance staff during your stay. Please also remember that these are private homes-please leave the apartment in a reasonably clean and tidy condition. We reserve the right to charge for extra cleaning if necessary.

Problems with property

If you have a problem during your holiday, please refer to the Welcome book for contact details (which includes a 24 hour help line). If you fail to do this we cannot accept responsibility, as we have not had the opportunity to investigate and rectify the problem. Problems affecting your stay will always be treated the same day although there may be times, such as weekends and public holidays, when repairs may take longer.

Call out charges

Our property Management Company (SMILE) are contactable 24 hours a day on their emergency help line number should you require assistance, however should they be called out to the property as a result of your own negligence, the owners may see fit to charge you a call out fee.

Pools

Most are usually maintained and in commission from Easter to the end of October (although some are maintained year round) Sometimes pool equipment breaks or needs maintenance. We cannot be held responsible if a pool is not in commission due to circumstances beyond our control though every effort will be made to solve any problem as quickly as possible. Use of swimming pool is at guests own risk and we specifically request the supervision of children at all times whilst in the pool area.

Please note that apartment towels must not be used/taken to pool/beach areas. Please provide your own beach towels for his purpose.

House keys and property use

You are responsible for the keys whilst they are in your possession and for their safe return to Smile Property Management. Our information pack may include certain instructions relating to the rental property and the safe use of equipment etc. which must be followed.

General

The rental properties are prepared with every care, but remember they are private dwellings and not hotels. They are taken at guests own risk and the owners or Smile Property Management are not liable for damages or injury to person or any property belonging to any person. Furthermore, no liability is accepted whatsoever for any aspect of the arrangements and, in particular, for any loss, personal injury or death however incurred. Although all reasonable endeavours are made to ensure the accuracy of information provided and the quality and facilities of the properties, we cannot accept any liability whatsoever for problems that occur while guests occupy the property of their choice. All information has been provided in good faith and no liability is accepted for any misrepresentation of material or accommodation. Disputes are referred to Turkish law.

Smoking Policy

Please note that there is a no smoking policy anywhere inside the apartment, although smoking is permitted on the balconies only.

Alternative Accommodations

We reserve the right to provide alternative accommodation if due to circumstances beyond our control, a property is unavailable for occupancy.

DECLARATION

I declare that I am over 18 years of age and I fully accept and will abide by the Rental Terms & Conditions as detailed above.

Signature: _____ Date: _____

Print Name: _____